



EMPLOYER

California Public Employees' Retirement System

NEWS

An Update on the CalPERS Board



Sean Harrigan, Board President



Rob Feckner, Board Vice President

On February 20, 2003 the Board of Administration of the California Public Employees' Retirement System (CalPERS) elected Sean Harrigan as its President and Rob Feckner as Vice President for 2003.

Mr. Harrigan replaces Dr. William D. Crist, who did not seek re-election to the Board. Mr. Harrigan is a member of the State Personnel Board and has been its representative to the CalPERS Board since 1999. He has served as Vice Chair of the Investment Committee and as a member of the Benefits and Program Administration and Health Benefits committees. He currently is the International Vice President and Executive Director of the Food and Commercial Workers International Union (UFCW) Region 8 States Council.

"I'm pleased that my colleagues have elected me, and I'm confident that we will find solutions to the challenges that face us," Harrigan said. "My two primary priorities are restraining health care costs and improving our investment performance. The Board is committed to dealing with these challenges."

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"Corporate governance is a huge opportunity for us. This Board has been involved in corporate governance issues for decades, and will continue to press on. Above all, I will never forget that my prime responsibility is to benefit the members of this System."

Mr. Feckner replaces Robert F. Carlson, who will continue to represent retired members. Mr. Feckner joined the Board in January 1999 following election by school members. He was unopposed for re-election to his current term, which expires in January 2007. He has served as Chairman of the Health Benefits Committee and as a member of the Benefits and Program Administration, Performance and Compensation, and Investment Committees, and the R Street Project Subcommittee.

He has worked for 27 years in the Napa Valley Unified School District, where he is employed as a glazing specialist. Mr. Feckner is a member of the statewide Board of Directors of the California School Employees Association and has served 14 years as local Chapter President and Negotiating Chairperson.

"I appreciate the confidence my colleagues have expressed in me," Feckner said. "My goals and commitments are in line with our President's. I want to assure rank-and-file members that their voices will be heard."

The President oversees the Board's conduct of business, ensures that member actions are consistent with legal and procedural policies, sets the meeting agendas with input from Board members and the Chief Executive Officer, and represents CalPERS to outside parties. The Vice President assumes these duties in the President's absence.

Also, in early January, members of CalPERS elected two new candidates to its 13-member Board of Administration. Each member will serve four-year terms that began on January 16, 2003, and expire January 15, 2007. The representatives are:

- Priya Sara Mathur, a principal financial analyst with Bay Area Rapid Transit District (BART), representing Public Agency members, is the first woman elected to the Board in 40 years and its youngest ever, at age 29. She replaces Michael Flaherman, a BART economist who endorsed her candidacy. Ms. Mathur was completing a



Priya Sara Mathur, Board Member



George Diehr, Board Member



Steve Westly, Board Member

- master's degree in business administration from the University of California, Berkeley, during the election.
- Business Professor George Diehr of California State University, San Marcos, will represent State employees. Mr. Diehr

EMPLOYER N E W S

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CalPERS Customer Relationship Environment & The Employer Contact Center

One of the strategic objectives defined by CalPERS is to develop a "Customer Oriented" environment that will respond to customer service needs regardless of the communication channel used. The Customer Relationship Environment (CRE) Project currently under way is a key component to executing this strategy.

A customer relationship environment is an environment where customers' specific needs are addressed through effective management of customer inquiries/contacts regardless of the communication method (phone, paper, walk-in, electronic) used.

The CRE Project is the next step in an improvement journey that CalPERS began four years ago when customer service became a major emphasis of the CalPERS Strategic Plan. Over the last four years, CalPERS has focused on improving services provided to its members by centralizing member contacts and creating the CalPERS Customer Call Center. Now the focus is shifting to developing a centralized employer contact area as well.

The CRE project is helping the organization's transformation by providing tools, processes, training and organizational changes required to remove some of the barriers preventing us from currently performing to our customers' expectations. The new environment

leverages existing organizational strengths and builds a new business structure and process to improve service levels provided to the customers regardless of whether their contact is by phone, written correspondence/email or a visit to the local CalPERS office.

Over an 18-month period which began July 1, 2002, CalPERS will be defining the new business processes, resources and tools needed to implement the new CRE environment. The outcome will be a CalPERS Customer Contact Center for members and a new Employer Contact Center (ERCC) for employers.

The new ERCC will be part of the Actuarial and Employer Services Division and will become the first point of contact for consolidated services relating to most of CalPERS business areas for employer telephone services, written, and electronic inquiries. This new function will still allow the employers the option of speaking to a specific individual if necessary, but will also provide a person to speak with if that individual is not available.

Stay tuned for more updates on the ERCC as CalPERS continues to improve services in its transformation into a customer-centric organization.

CalPERS Board— Continued from page 2

succeeds CalPERS Board President Dr. Crist, an economics professor at California State University, Stanislaus. He holds a doctorate in management science from the University of California, Los Angeles.

State Controller Steve Westly joins CalPERS Board as an ex-officio member following his election in 2002 as California's new State Controller. He replaces outgoing State Controller Kathleen Connell. Mr. Westly has been involved in government and politics for over 20 years. He

has held senior policy positions in local, state and federal government and was recently re-elected to his fourth term representing California on the Democratic National Committee. He has also worked extensively in the private sector and has held senior positions in Silicon Valley for the last 15 years.

The CalPERS Board includes six members elected to staggered terms, three who are appointed by the governor and Legislature, and four ex-officio representatives: the State

Controller, Treasurer, Director of the Department of Personnel Administration, and a designee of the State Personnel Board.

The Board has exclusive control of the administration and investment of retirement fund assets, the authority to administer membership and benefit issues, and all powers reasonably necessary to carry out the health benefits program. Its responsibilities include setting employer contribution rates, determining asset allocations, and providing actuarial valuations.

CalPERS Seeks Long-Term Relief For Health Care Cost Headache

Everyone's paying more for health care this year, and there's still no relief in sight for employers who face double-digit cost increases.

In the Western states, employers anticipate paying 15 percent more for health care this year than in 2002, reports Mercer Human Resource Consulting. Public agency employers must also contend with more budget shortfalls and cuts in state and federal reimbursements to Medicare and Medi-Cal.

No purchaser—public or private—is big enough these days to slow down the cost escalator, including the California Public Employees' Retirement System.

CalPERS will purchase about \$3.4 billion in health benefits for state and public agency employees and retirees in 2003. But it has learned that size alone doesn't matter anymore.

As the third largest payer in California behind Medicare and Medi-Cal, the pension fund capitalized on the evolution of the state's competitive health care system and the growth of the managed care industry to restrain costs in the 1990s.

However, the easy savings in the migration from fee-for-service indemnity plans to managed care temporarily

obscured the underlying forces that have driven health care costs skyward.

Analysts blame the nationwide cost spike in part on new and more expensive medical technology, expensive new prescription drugs, higher utilization of hospitals, doctors and medications by an aging population, and government mandates and consumer demands for more benefits.

As the cost spiral continues, rate evaluations and negotiations for 2004 are well under way for CalPERS' health maintenance organizations (HMOs)—Blue Shield, Kaiser, and Western Health Advantage—and for its self-funded preferred provider organizations (PPOs)—PERSCare and PERS Choice. Its Board of Administration will approve 2004 premiums and benefits later this spring.

While there's no near-term fix on the horizon, CalPERS is exploring new ways to improve its program for employers.

Possible initiatives include marketing ventures to public agencies and schools, a specific contractual period, incentives for employers who have good health and promotion program results, some regional rate variation, and new products such as dental and vision coverage options—in 2004 or 2005.

The CalPERS Board also has found strong

public support for other elements of its proposed strategic plan that could affect the program as early as 2004.

Constituents have spoken favorably about proposed multi-year contracts with our program partners. This would make it easier to hold plans accountable for information, identify areas that need better management, and provide more stable service at more predictable costs.

Longer-term partnerships would also make it easier to implement disease management programs addressing chronic conditions such as diabetes, cardiovascular disease and arthritis that are expected to account for 60 percent of our costs in the future.

Another popular proposal is to provide more and better consumer information to help CalPERS' 1.2 million enrollees take a more active role in their health care management and perhaps receive incentives to do so. The real debate here is not over more information, but whether to build in incentives for enrollees to use this information and to take an active role in their health.

Constituents also favor proposals to obtain better information from health plan partners, doctors, hospitals and other providers about pricing and treatment. Such information will become available

The Windfall Elimination Provision

Many employers participating in the 2002 CalPERS Employer Conference and attending the session titled, "It Must Be a Governmental Program", indicated a desire for more information about the Windfall Elimination Provision (WEP) and its impact on an individual's Social Security benefits. WEP affects how your employees' Social Security retirement or disability benefits are calculated if they receive a pension from work not covered by Social Security. The formula used to figure their benefit amount is modified, giving your employees a lower Social Security benefit.

CalPERS benefits are not reduced by the WEP.

Why WEP Was Enacted

The WEP formula prevents a windfall to people who would unfairly benefit from a provision intended to assist low-income workers. It eliminates the windfall of the higher Social Security benefit return rates to those individuals who receive a governmental pension for services not covered by Social Security. Prior to WEP being enacted, these individuals were entitled to receive Social Security benefits as if they were long-term, low-wage earners. The benefits equaled up to 90 percent of the wages that they paid Social Security taxes on.

Who Is Affected by WEP?

The WEP affects people who earned a pension from working for a governmental agency in a position not covered by Social Security

and who also worked at other jobs where they paid Social Security taxes long enough to qualify for Social Security retirement or disability benefits.

The WEP applies to individuals who after 1985, reach age 62 or become disabled, and after 1985 first become eligible for a monthly governmental pension based in whole or in part on work not covered by Social Security. An individual is considered eligible for the governmental pension if they meet the retirement system requirements, even if they do not start collecting benefits and continue to work.

Why Is A Different Formula Used?

Social Security benefits replace a percentage of one's pre-retirement earnings. The Social Security benefit formula includes factors that ensure lower-paid workers get a higher return than the highly paid workers do. For example, lower-paid workers might receive Social Security benefits equal to about 60 percent of their pre-retirement earnings. The average replacement rate for highly paid workers is about 25 percent. Before 1983, people who worked in jobs not covered by Social Security who also had other employment covered by Social Security, received Social Security benefits that were computed as if they were long-term, low-wage workers. They received the advantage of higher percentage Social Security benefits in addition to their governmental pension from work not covered by Social Security. The

WEP formula eliminates this windfall.

How Does It Work?

Social Security benefits are based on your average monthly earnings adjusted for inflation. The average earnings are separated into three amounts and each is multiplied by a different factor. The Social Security Administration's web site provides an example of an individual who turns 62 in the year 2002. The first \$592 of average monthly earnings is multiplied by 90 percent; the next \$2,975 by 32 percent; and the remainder by 15 percent. The 90 percent factor is reduced in the WEP formula and phased in for workers who reached age 62 or became disabled between 1986 and 1989. For those who reach 62 or become disabled in 1990 or later, the 90 percent factor is reduced to 40 percent.

More Information?

As often is the case there are exceptions to the WEP requirements described above. CalPERS' role in administering the State Social Security Program for state and local government does not include determining eligibility for benefits, computation of benefits or application of the WEP. For authoritative information about Social Security benefits visit the Social Security Administration's web site at www.ssa.gov or call 1-800-772-1213 and ask to speak with someone who is informed about Social Security coverage for state and local governmental employers and employees.

Stay Informed . . . Watch CalPERS Member Network (CMN) New Video

Featured in this thirteenth edition of CMN: Taking Charge in Turbulent Times.

First there was Enron, then came WorldCom. A stormy stock market and soaring healthcare costs. How is CalPERS steering into your future? Listen in as host Stan Atkinson leads the CalPERS Roundtable Forum where we matched real member questions with real world answers.

We also take a look at The Changing Face of Healthcare which focuses on what CalPERS is doing to minimize the impact of rising healthcare costs and at the same time,



protect member health benefits. In the News from the Capitol, CMN Field Reporter Beth Ruyak looks at how California's new budget is going to impact CalPERS members. And did you know CalPERS has a New CEO! Meet Fred Buenrostro, a veteran of over 25 years in governmental affairs with the State of California. Hear how he will lead

CalPERS as it maximize investment returns and retirement benefits, while battling the rising cost of healthcare. We'll also show you the latest innovations in CalPERS Customer Care improvements. Our goal . . . accessibility!

CMN video series is provided to CalPERS employers to share with their employees. And now members can request a video by calling 1-800-352-2238.

If you would like more information on CMN, please contact the Office of Public Affairs at (916) 326-3991.

CalPERS conference 2003

Mark your calendars now!

CalPERS' 4th Annual Employer Conference October 20-22, Hilton San Francisco

Don't miss this opportunity to hear the most up-to-date information on numerous employer-related topics and how they impact you—including health benefit changes, legislative updates, and the opportunity to view and touch our latest self-service technologies.

Back by popular demand, you will again be able to schedule a one-on-one appointment with a CalPERS actuary and have an opportunity to interact with CalPERS executive staff, as well as the Board of Administration.

Registration Fee: \$250 - Hotel Room Rate: \$165

Registration materials will be mailed in August. If you would like to be placed on our direct mailing list, send us your address by e-mail to: CalPERS_conference@CalPERS.ca.gov, or call us at the Conference Hotline at (916) 658-1264

October
20, 21, 22

Hilton
San Francisco
1-800-HILTONS
333 O' Farrell St.
San Francisco, CA
94102



Peter Mixon Heads CalPERS Legal Team

General Counsel Peter Mixon is leading the CalPERS Legal Office into the new year following his recent appointment by the Board of Administration.

Mixon, who joined the team in 1996, had served as Deputy General Counsel for 18 months beginning in 2001. He replaced Kayla Gillan, who left CalPERS in August 2002. She had been General Counsel since 1996.

The Board named Mixon as her successor on November 21, 2002, after it considered more than 20 candidates for the job. Since Mixon was the clear favorite, the Board decided to forego a candidate interview process.

As General Counsel, Mixon manages the CalPERS Legal Office and its staff of 14 attorneys. The Office's Advice Unit, which focuses on retirement, health, investment and related issues affecting CalPERS policies and actions consists of 10 staff counsels, while four other Legal Office attorneys are in the Office of Administrative Hearings/Litigation Unit.

Mixon also oversees the work of outside legal counsel and serves as chief legal advisor to the CalPERS Board, Committees and executive and

senior management staff on pension and trust law, tax law, health care, investments, and corporate governance.

Prior to coming to CalPERS, Mixon was in private practice for approximately 10 years. He represented a wide variety of public and private sector clients in predominately business litigation matters. He has wide experience in retirement benefits, health benefits, investment matters, administrative law, and in contracts and constitutional law.

As General Counsel, Mixon coordinates the System's corporate governance program, which actively works with companies in which the System owns stock to develop corporate policies which promote independent boards of directors and other policies which allow shareholder input on issues of interest to investors.

The goal of CalPERS corporate governance activities is to encourage companies to adopt policies that will improve a company's profitability and value to shareholders.

Mixon received his Bachelor's degree from the University of California at Berkeley and his law degree from McGeorge School of Law, University of Pacific. He is a member of the State Bar of California and is admitted to practice before the United States Supreme Court.

Health Care Cost— Continued from page 4

from CalPERS' new Health Care Decision Support System (a data warehouse), which is being developed for use as early as next year.

The "value proposition" that's at the heart of the strategic plan is to push for greater comparability and provider accountability in price, quality and performance results. In other words, why should the health program pay \$7,000 more at Hospital A than for the same procedure at Hospital B—when there's no difference in effectiveness?

While most elements of the strategic plan are still undergoing public review, constituents appearing before the Board have given high marks to the measured approach to change taken by CalPERS staff — even when they may have disagreed on some of the specifics.

A Special Invitation to All CalPERS Members

Come Celebrate Retirement Planning Month



In recognition of Retirement Planning Month in May, CalPERS is extending a personal invitation to you and your staff to attend a special "Open House" to be hosted at Regional Offices throughout the State.

When: May 15, 2003
Time: 10:00 AM to 2:00 PM
Where: San Diego, Glendale, Orange, and Fresno Regional Offices

When: May 22, 2003
Time: 10:00 AM to 2:00 PM
Where: Sacramento, San Francisco, Mountain View, and San Bernardino Regional Offices

CalPERS Retirement Counselors, along with representatives from the Social Security Administration and American General Financial Advisors (our partner in financial planning services), will be on hand to help your staff become familiar with retirement planning. Attendees will also be able to pick up important information on the CalPERS Member Home Loan Program, Long-Term Care Program, Supplemental Contributions Program, and CalPERS Health Benefits.

Now, more than ever, it is extremely important for your staff to understand how to plan for the future and achieve a financially healthy retirement. With proper planning, the initial retirement foundation created by you for your

staff can be reinforced with other sources of income such as personal investments and tax-deferred saving plans. With that reinforced foundation, employees can pursue additional education, work part-time, travel, or spend time with family.

Your employees might be asking, "How does this affect me?" Whether they are beginning their career or are seasoned members of your work force, proper planning is essential for a successful retirement. Your employees may be just starting out on their career, so retirement may seem to be a long way off. They may also be midway through their career and thinking that retirement is fast approaching. Then there are those who may be nearing their retirement date and looking forward to reaping the rewards of their retirement planning. Whatever stage they are in, the sooner they start preparing for retirement and the more thoroughly they plan, the more likely they are to enjoy themselves when retirement actually comes.

Attending one of CalPERS "Open Houses" is a good place to start or continue refining their plan to achieve retirement goals. If your staff are unable to attend, information on retirement planning is available online at ***www.calpers.ca.gov***.

Your staff can also obtain more information by participating in a free CalPERS Retirement Seminar or Workshop. For dates, locations, and to register, visit our Web site or call 877-720-7377.

**Open House—
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CalPERS Long-Term Care Program New Options-More Choices for the 2003 Application Period

On April 1, 2003, and continuing through June 30, 2003, the CalPERS Long-Term Care (LTC) application period will open to all California public employees (including non-CalPERS members) and retirees. Also eligible to apply will be their spouses, parents, parents-in-law, and siblings (ages 18 and over). This is your opportunity to take advantage of this important benefit. So do it today!

The CalPERS LTC coverage pays for the extended care that one would need when, due to a chronic illness, injury or frailty of old age, help is required with basic activities such as dressing, bathing, or eating. LTC plans can help pay for extended care at home, care in an assisted living facility, adult day care center, or in a nursing home. Today, the cost for one year in a nursing home averages \$55,000.

During the 2003 application period, applicants will have an opportunity to choose from a broad array of benefit options in each of the three CalPERS LTC plans. Starting in 2003, applicants will have a choice of 5 Nursing Home Daily Benefit Amount options. In addition, the Assisted Living daily benefit maximum will increase to 70 percent of the Nursing Home Daily Benefit Amount (increased from 50 percent).

More than 170,000 members of the CalPERS LTC Program share the peace of mind this coverage offers. Call toll-free 800-266-1050 today to request your free 2003 application kit or request a 2003 application kit on CalPERS web site at <http://www.calpers.ca.gov/longtermcare/>.

Open House—
Continued from page 8

Please let your employees know about these Retirement Planning Month Open Houses!

When: Thursday, May 15

Time: 10:00 AM to 2:00 PM

Where: San Diego Regional Office
7676 Hazard Drive, Suite 350
San Diego, CA 92108

Glendale Regional Office
Glendale Plaza
655 North Central Avenue,
Suite 1400
Glendale, CA 91203

Orange Regional Office
500 North State College Blvd
Suite 750
Orange, CA 92868

Fresno Regional Office
10 River Park Place East, Suite 230
Fresno, CA 93720

When: Thursday, May 22

Time: 10 AM to 2 PM

Where: Sacramento Regional Office
2750 Gateway Oaks, Room 140
Sacramento, CA 95833

San Francisco Regional Office
301 Howard St, Suite 2020
San Francisco, CA 94105

Mountain View Regional Office
650 Castro Street, Suite 240
Mountain View, CA 94041

San Bernardino Regional Office
650 East Hospitality Lane
Seminar Room, Suite 330A
San Bernardino, CA 92408

Events of Interest – April through June 2003

Date	Event	Location
April 11	Finance Committee Performance & Compensation Committee	CalPERS, Auditorium, Sacramento
14	Investment Committee	CalPERS, Auditorium, Sacramento
15	Health Benefits Committee Benefits and Program Administration Committee	CalPERS, Auditorium, Sacramento
16	Board of Administration	CalPERS, Auditorium, Sacramento
30	School Employer Advisory Committee Meeting	CalPERS, Rooms 1170/1180, Sacramento
May 9	Finance Committee Performance & Compensation Committee R Street Subcommittee	CalPERS, Auditorium, Sacramento
12	Investment Committee	CalPERS, Auditorium, Sacramento
13	Health Benefits Committee Benefits and Program Administration Committee	CalPERS, Auditorium, Sacramento
14	Board of Administration	CalPERS, Auditorium, Sacramento
26	Holiday — Memorial Day, State Offices Closed	
June 13	Finance Committee Performance & Compensation Committee	CalPERS, Auditorium, Sacramento
16	Investment Committee	CalPERS, Auditorium, Sacramento
17	Health Benefits Committee Benefits and Program Administration Committee	CalPERS, Auditorium, Sacramento
18	Board of Administration	CalPERS, Auditorium, Sacramento
25	School Employer Advisory Committee Meeting	CalPERS, Rooms 1170/1180, Sacramento
<p><i>Note: Meeting times are announced, when they become available, through Circular Letters and on our Web site. Meetings are subject to change.</i></p> <p><i>CalPERS: 400 P Street, Sacramento</i></p>		

ACTUARIAL & EMPLOYER SERVICES DIVISION TEAM LISTING

Email Addresses: firstname_lastname@calpers.ca.gov • Note: All phone numbers listed below are in the (916) Area Code

FUNCTION					
ACES	1-888-CalPERS (225-7377)				
State and CSU Employer Education	Cheryl Salvador	341-2918			
Payroll Processing	Payroll Representatives assist employers with the following employer codes for any of the teams: Artice Brown 658-1433 0000-0199 Jeremy Sazaki 795-0297 0200-0399 William Murray 341-2018 0400-0699 Dema Quintana 341-2040 0700-0849 Chiyo Umeda 326-3220 0850-0999 Irene Ho 326-3148 1000-1299 Kelly Dotters 341-2798 1300-1599 Irene Ho 326-3148 1600-1699 Artice Brown 658-1433 1700-1799 Cindy Ogata 326-3501 1800-9900 Dean Chamberlin 558-4033 Notice of Adjustments				
Contribution, Service Adjustments, and Service Credit Inquiry	Bonnie Smith Roger Santiago Linda Poncho John Swedensky	341-2768 341-2341 326-3456 326-3429			
	TEAM 1		TEAM 2		TEAM 3
Payroll Discrepancies	Laura Kincade V/TTY Angel Gutierrez	326-3213 658-1340	Cynthia Carter Shekinah Caulkins Judy Fridley Danielle Smith	341-2988 658-1337 341-2022 341-2463	Doreen Firman Bobbi Shahmirzadi 341-2002 326-3878
Valuation Services	Tim Campas Rudie Fast Kelly Fleming Tomi Jimenez Raymond Obispo	795-0243 341-2759 795-0400 795-0340 341-2921	Katherine Cheung Fritzie Hao Robin Kaneshiro Rob Millar Hsin-I O'Brien Gina Subido	795-0375 658-1262 658-1231 326-3201 341-2923 326-3352	Connie Fleming Joanne Gallardo Carol Anne Goodwin Andrew McDuffie Sandy Salady Amy Toy 341-2554 658-1588 795-0324 326-3894 658-1411 658-1319
Actuary	David Clement Bill Karch Ray Lane	341-2472 341-2856 795-0328	David DuBois Bill Karch Gale Patrick	326-3427 341-2856 326-3709	Kung-pei Hwang Barbara Ware 326-3411 326-3426
Comp Review	Nikki Cooke Virginia Tellez	341-2601 795-0111	Ronald Gow Carlous Johnson	341-2363 658-1525	Rebecca Bolin Alinda Heringer 558-4128 341-2204
Amendment Valuations and Contracts	Alice Cook <i>Analyst for Employer Codes ending with 0-7</i> Danielle Brooks <i>Analyst for Employer Codes ending with 8-9</i> Rachel Evenson <i>Assistant for Employer Codes ending with 00-49</i> Sylvia Stephens <i>Assistant for Employer Codes ending with 50-99</i>	326-3993 341-2488 795-0382 795-0336	Michael Latino <i>Analyst for Employer Codes ending with 0-7</i> Danielle Brooks <i>Analyst for Employer Codes ending with 8-9</i> Rachel Evenson <i>Assistant for all Employers</i>	795-0242 341-2488 795-0382	Eva Hwang <i>Analyst for Employer Codes ending with 0-7</i> Danielle Brooks <i>Analyst for Employer Codes ending with 8-9</i> Sylvia Stephens <i>Assistant for all Employers</i> 326-3683 341-2488 795-0336
New Agency Valuations and Agreements for Social Security Coverage	Kelli Aoki	795-0237	Ellie Wright	326-3625	Barbara Patterson 326-3616
Employer Education	Laurie Ball	658-1268	Koren Lamar	795-0303	Karl Klun 326-3156
Member Transactions	Dawn German Catherine Husted Oralia Juarez Rodney Robinson Wandra Pitts	341-2145 795-0247 326-3877 326-3438 326-3375	Roberta Doyle Pearl Karlstad Tracy Metzger Joyce Nolan Lorie Rosales Toni Simms Wayne Ward	341-2161 341-2146 795-0325 341-2148 326-3265 341-2009 341-2147	Sheila Arndt Gloria Garcia Jackie Goldsmith Debbie Macias Carole Stoffel Jeannette Thoresen 326-3855 795-0446 326-3906 658 -1373 658-1498 795-0323
Counties	Alpine Fresno Imperial Inyo Lassen Modoc Mono Nevada Placer Plumas Sacramento San Diego San Joaquin Santa Barbara Santa Clara Santa Cruz Shasta Sierra Siskiyou Trinity Ventura Yolo	2 10 13 14 18 25 26 29 31 32 34 37 39 42 43 44 45 46 47 53 56 57	Alameda Amador Calaveras Colusa Contra Costa Del Norte El Dorado Glenn Humboldt Kings Lake Madera Mariposa Mendocino Merced Riverside San Bernardino San Francisco San Mateo Solano Tehama Tulare	1 3 5 6 7 8 9 11 12 16 17 20 22 23 24 33 36 38 41 48 52 54	Butte Kern Los Angeles Marin Monterey Napa Orange San Benito San Luis Obispo Sonoma Stanislaus Sutter Tuolumne Yuba 4 15 19 21 27 28 30 35 40 49 50 51 55 58

Video Conferencing Available in San Diego!

Were you scheduled to attend an education workshop on payroll reporting when the CalPERS representative was in the area? Did you miss the workshop? Wouldn't it be nice to have an alternate date you could attend? This may be possible with multiple dates available to you and your staff using our video conferencing equipment!

The San Diego Regional Office located in the Mission Valley area of San Diego now has video conferencing equipment available. The facility offers two rooms for either a small group consisting of 12 people or less, or a larger group, which accommodates up to 60 participants.

If you are an employer in the San Diego area and would like to take advantage of the video conferencing equipment in our San Diego Regional Office, please contact Laurie Ball in CalPERS Employer Education Unit at (916) 658-1268. We will keep you informed of future Employer Education workshops and meetings using video conferencing.



California Public Employees' Retirement System
Actuarial and Employer Services Division
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